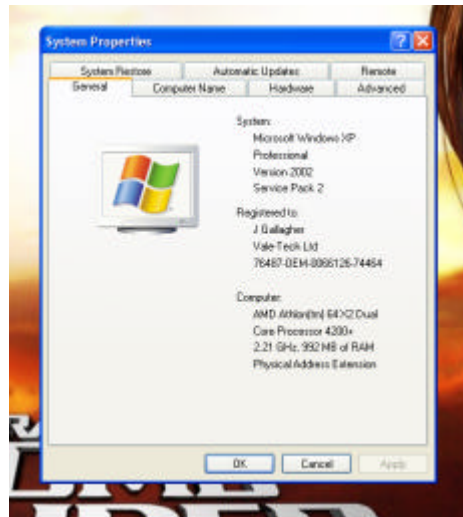


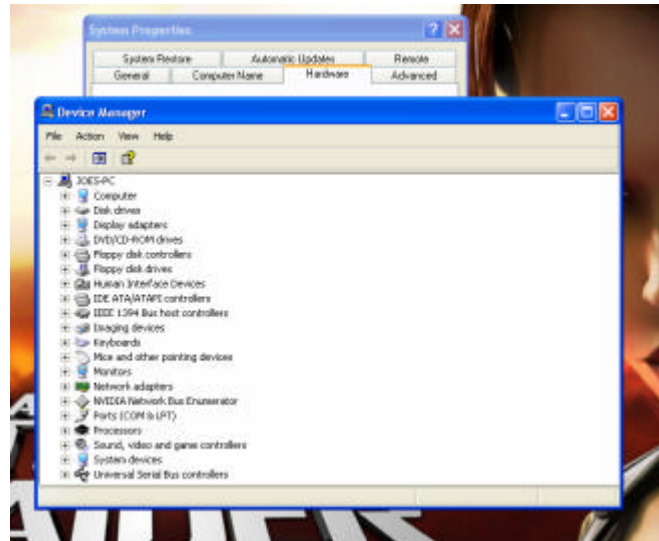
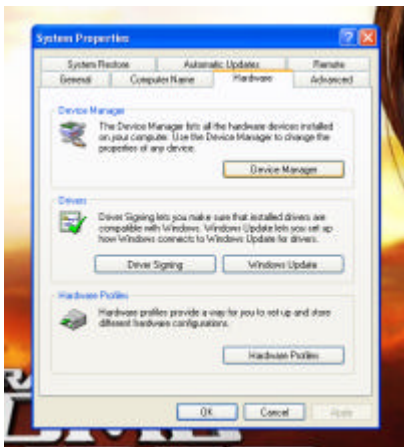
# Checking Scale Settings.



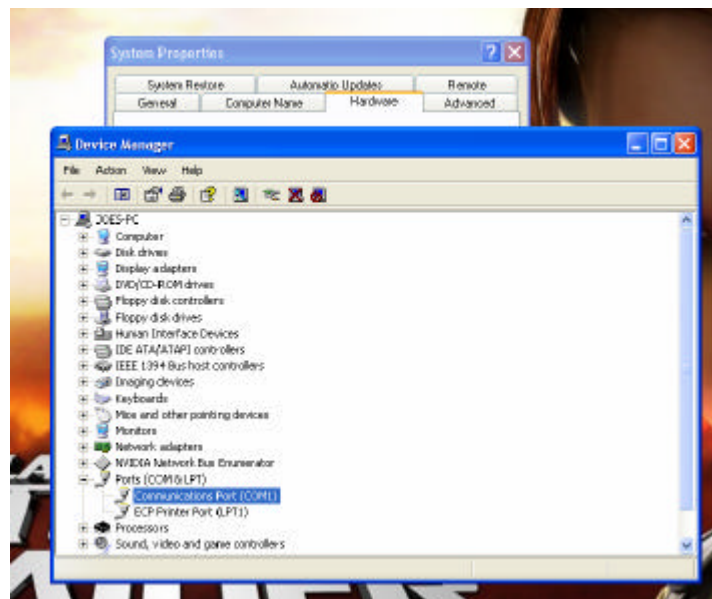
Left Click Start, Right Click My Computer,



Left Click Properties

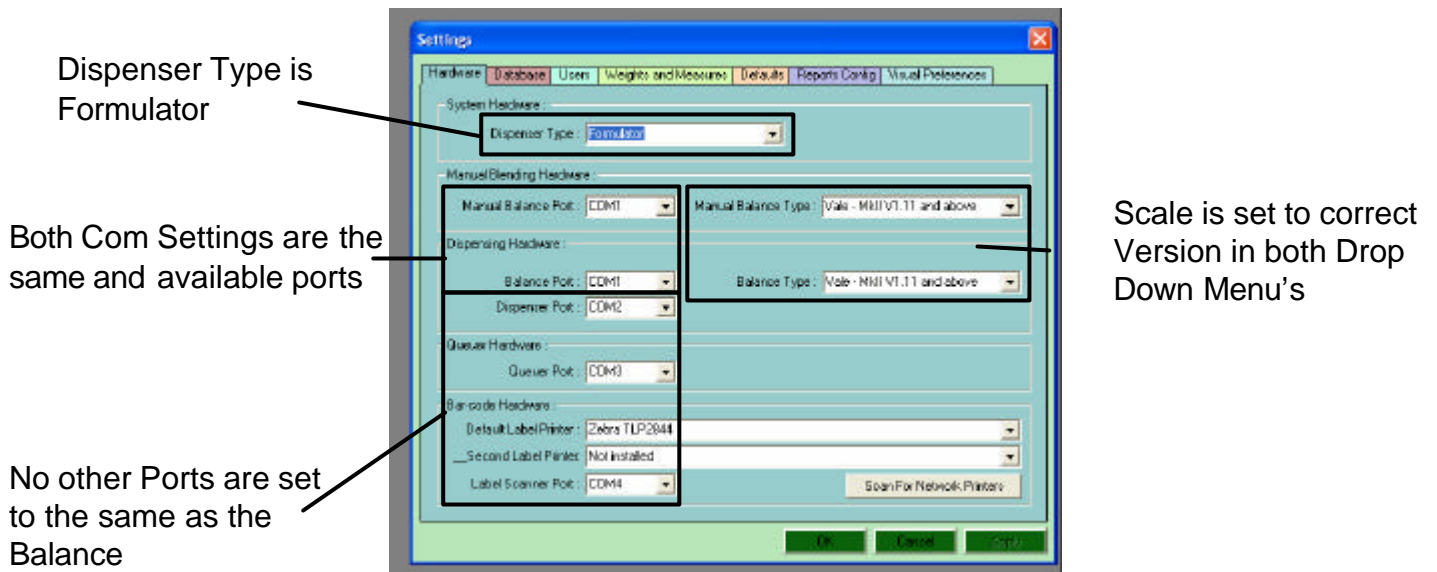


Left Click the Hardware Tab then Device Manager Button. Left Click the + next to 'Ports (COM & LPT)'



Check the Com Ports available, here only Com1 is available.

Launch InkManager with Administration rights, from Options, Settings, General you will see the following, check the settings:



The Dispenser Type should be Formulater, this causes the Dispense option to be greyed out and prevent confusion.

The Port setting should be set to the com port the scale is attached to, if this is not known, try it with the known port numbers from the Device Manager, usually Com1 or 2. Use the same port in both Balance Port drop down menu's.

The scale type should be Vale Scale V1.11 if it is less than about 3 years old, if it is older than 3 years, email Technical Support ([support@vale-tech.co.uk](mailto:support@vale-tech.co.uk)) with the Serial Number of the Scale.

Check that no other ports are set to the same as the Balance.

The screen may vary for older versions of InkManager, only the settings are important.

If the Show Scales menu is available, use it to test the Scale, if the Scale does not respond to the touch when the Weigh Window appears, try another available port setting.

If all available port settings fail, check the led status on the back of the Scale:

Single Red = V2.33/36 Scale, Led on constant when powered up, if not, check the Power Supply.

Green/Amber/Red Led's = V1.10 or V1.11

Green on when powered up, Led is on constant when powered up, if not, check the Power Supply.

Amber Flashing when transmitting, i.e. 'Show Scales' (V1.11) off when not.

Amber Flashing all the time, (V1.10)

Red should be out, if not, restart the Scale, (Pull the power and reconnect after a few seconds).

If Scale does not work after checking the above, call Vale Technical Support.